

# **Contact Information**

#### **Provider Call Center**

For: Benefits, Referrals, Precertification, Claim Payment Issues, and Coordination of Benefits.

(812) 378-7070 or (800) 443-2980

Fax: (812) 378-7048 Memberservices@siho.org

## **Medical Management Department**

For: Certification for hospital admissions, appropriate outpatient services, inpatient & outpatient mental health services and referral authorizations.

(812) 378-7050 or (800) 553-6027

Fax: (812) 378-7054

### **Provider Relations Department**

For: Credentialing, Provider Education, Quality of Care complaints, Federal Tax Identification Number changes, Contracting Requests or questions, and Provider Mailings.

Email: Provider.Services@siho.org

Provider.Contracting@siho.org

#### **Electronic Claim Submission**

Our submitter ID is 77153

For detailed information regarding electronic claim submission please contact: Provider.services@siho.org

**SIHO Website:** www.siho.org