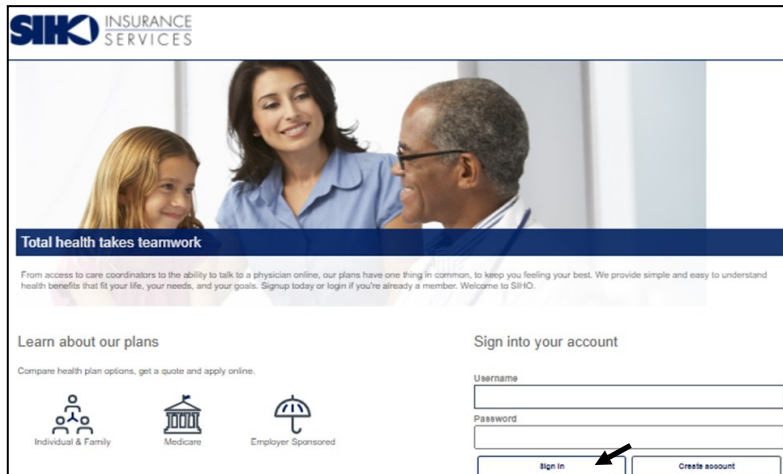


ACCESSING YOUR MEMBER PORTAL



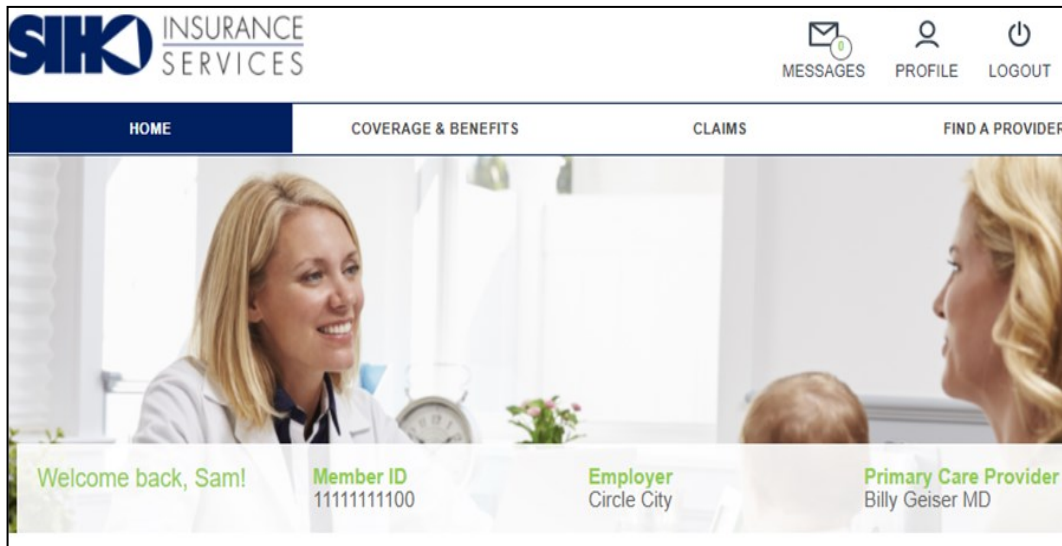
**Visit Sapphire.Riverview.org
to access the member portal.**

Existing users, click "Sign in".

If you are a new user, click "Create account."

Member Services
member.services@sapphire.riverview.org
317-770-7575

Sapphire by Riverview Health at Work has partnered with SIHO Insurance Services to provide a high quality and high touch customer service experience to members. This includes the utilization of SIHO's Member Portal and Mobile Application which provides real-time access to your health care benefits.



FEATURES:

Claims

SIHO provides quick access to your claims status and eligibility information. You can track your medical claims as they move through the SIHO claims processing system.

Utilization

View up-to-date information on Deductibles, Out-of-Pocket Limits & Preventive Health Benefits usage.

Provider Lookup

Search for providers in your network by Specialty, Name or Location.

Plan Documents

Verify benefits related to your current plan.

