

## **Vision**

SIHO will be the premier healthcare delivery system administration company, known and respected for its high quality people, innovative products and outstanding services.

## **Mission**

Our mission is to simplify our customers' healthcare experience through innovative business solutions.

## **Values**

How we accomplish our mission is as important as the mission itself. Fundamental to the success of SIHO are these basic values:

## We will:

- Anticipate the needs of those we serve in order to meet or exceed their expectations.
- Succeed financially by achieving excellence in everything that we do.
- Work as a team and act with trust and respect with all partners.
- Maintain a healthy workforce environment where everyone is inspired to make healthy lifestyle choices.
- Maintain a positive work environment where everyone is inspired to be successful and achieve their best.
- Be socially responsible, involved, and add quality of life to the communities in which we live, work, and do business.