

Contact Information

Provider Call Center

For: Benefits, Referrals, Precertification, Claim Payment Issues, and Coordination of Benefits.

(812) 378-7070 or (800) 443-2980

Fax: (812) 378-7048 Memberservices@siho.org

Medical Management Department

For: Certification for hospital admissions, appropriate outpatient services, inpatient & outpatient mental health services and referral authorizations.

(812) 378-7050 or (800) 553-6027

Fax: (812) 378-7054

Provider Relations Department

For: Credentialing, Provider Education, Quality of Care complaints, Federal Tax Identification Number changes, Contracting Requests or questions, and Provider Mailings.

Email: <u>Provider.Services@siho.org</u> Provider.Contracting@siho.org

Jana Griner

Sr. Provider Relations Specialist (812) 378-7018, ext. 7018

Chelsea Certain

Provider Relations Specialist (812) 314-2507, ext. 1159

Allison Adkins

Provider Relations Specialist (812) 378-7088, ext. 7088

Tina Green

Provider Relations Specialist (812)314-2504, ext. 2504

Cassie Claycamp

Provider Relations Specialist (812) 925-9471, ext. 1023

Casey Taylor

Provider Relations Specialist (812) 314 -2512, ext. 1113

Electronic Claim Submission

Our submitter ID is 77153

For detailed information regarding electronic claim submission please contact: Provider.services@siho.org

SIHO Website: www.siho.org